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THERAPEUTIC COMMUNICATION BETWEEN COUNSELORS AND DRUG ADDICTS

(A Study at the Mandatory Reporting Institution (IPWL) 127 Peduli Sosial Nasional Bengkulu)

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ABSTRACT

This study aims to examine the therapeutic communication employed by addiction counselors in fulfilling their roles during the social rehabilitation process at the National Social Care Institution (PESONA) in Bengkulu. The study adopts a qualitative approach using a descriptive method, which involves describing and analyzing phenomena, social activities, attitudes, beliefs, perceptions, and individuals or groups. The research informants include four clients undergoing social rehabilitation and two addiction counselors responsible for providing rehabilitation services at IPWL Peduli Sosial Nasional (PESONA) Bengkulu. The research location is IPWL Peduli Sosial Nasional (PESONA) Bengkulu Rehabilitation Center. The results of the study show that there are three stages of therapeutic communication implementation carried out by addiction counselors in the rehabilitation service process, namely therapeutic communication in the introduction phase, work phase, and termination phase. The therapeutic communication possessed by addiction counselors has a maximum impact on the implementation of the roles of addiction counselors in rehabilitation services for drug addicts at the National Social Care IPWL (PESONA) Bengkulu.

Keywords: Therapeutic Communication, Role of Addiction Counselors, Social Rehabilitation of Drug Addicts.

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